



Rev 3.0 March 2007

## **Pacific Valve & Electric Company Warranty Statement**

### **TERMS AND CONDITIONS**

#### **1. LIMITED WARRANTY**

Pacific Valve & Electric Company warrants the product designated herein to be free of manufacturing defects in material and workmanship, subject to the conditions hereinafter set forth:

- **Labor:** For a period of ninety (90) days from the date of purchase, Pacific Valve & Electric Company will, at no charge, repair this product if determined by Pacific Valve & Electric Company to be defective. After the warranty period, the Purchaser must pay all labor charges.
- **Parts:** For a period of one (1) year from the date of purchase Pacific Valve & Electric Company will, at no charge, supply new or rebuilt replacements for parts determined by Pacific Valve & Electric Company to be defective. After the warranty period, the Purchaser must pay all parts charges.
- **Vacuum Tubes:** For a period of ninety (30) days from the date of purchase, Pacific Valve & Electric Company will, at no charge, replace vacuum tubes found to be defective.

#### **2. CONDITIONS**

This Warranty is subject to the following conditions and limitations. The Warranty is void and inapplicable if : 1)the product has been used or handled other than in accordance with the instructions in the owner's manual, abused, or misused, damaged by accident or neglect or in being transported; 2) the defect is due to the product being repaired or tampered with by anyone other than Pacific Valve & Electric Company; 3) damage caused by accident, unreasonable use or neglect (including the lack of reasonable and necessary maintenance); 4) damage to or deterioration of any accessory or decorative wooden surface; 5) damage resulting from not following the instructions as written in the owners manual; 6) any unit where the serial number has been modified or removed or

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does not exist; 7) units used for an other purpose besides home use. 8) Vacuum tubes are used in applications where they were not intended or the application supplies in any way, shape or form, the wrong plate voltage to the tube. The product must be accompanied by an RMA – Return Maintenance Authorization form available from the Pacific Valve & Electric Company web site (<http://www.pacificvalve.us>) and emailed directly to the original purchaser. The product must be packed and returned to Pacific Valve & Electric Company with the original carton and packing material supplied by Pacific Valve and Electric Company. Purchaser is responsible for all shipping costs and insurance shipping to the Pacific Valve & Electric Company. The purchaser is responsible if the item is lost or stolen during shipping. Pacific Valve & Electric Company reserves the right to modify the design of any product without obligation to purchasers of previously manufactured products and to change the prices or specifications of any product or discontinue the product without notice or obligation to any person. This warranty is null and void if in the event that the original manufacturer is no longer doing business or Pacific Valve & Electric Company no longer has a relationship with the original equipment manufacturer.

### 3. REMEDY

In the event the above product fails to meet the above warranty and the above conditions have been met, the purchaser's sole remedy under this Limited Warranty shall be to return the product to Pacific Valve & Electric where defective parts will be rectified without charge for a period of one year, and repair labor for a period of 90 days, except vacuum tubes which are warranted for 30 days. Purchaser is responsible for shipping charges related to product defect, to The Pacific Valve & Electric Company for repair and company shall ship product back to purchaser at the purchaser's expense. Pacific Valve & Electric reserves the right to replace a vacuum tube with a similar or vacuum tube if Pacific Valve & Electric feels that tube performance will not be degraded.

### 4. LIMITED TO ORIGINAL PURCHASER

This Warranty is for the sole benefit of the original purchaser of the covered product and shall not be transferred to a subsequent purchaser of the product.

**5. ANY IMPLIED WARRANTIES RELATING TO THE ABOVE PRODUCT SHALL BE LIMITED TO THE DURATION OF THIS WARRANTY. THE WARRANTY DOES NOT EXTEND TO ANY INCIDENTAL OR CONSEQUENTIAL COSTS OR DAMAGES TO THE PURCHASER.** Some states do not allow limitations on how long an implied warranty lasts or an exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions

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may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**6. WARRANTOR**

Inquiries regarding the above Limited Warranty may be sent to the following address:

The Pacific Valve & Electric Company  
1921 Wilson Street  
Suite A # 111  
Batavia, IL 60510